

Limited Warranty

O'Bannon Well Servicing Tools

Norris, A Dover Fluid Management Company, Tulsa, Oklahoma, (hereinafter called "Norris") warrants its O'Bannon Well Servicing Tools for a period of one (1) year to the original purchaser or user with support of invoice that if any well servicing tool is found defective in material or workmanship, Norris will replace the same well servicing tool or the defective part(s) on the well servicing tool without cost to the original purchaser or user. No other consequential cost or damages shall be the liability of Norris.

The design limitations imposed by the function of well servicing tools frequently result in these devices being subjected to greater stress than any other production tool. Heavy loads imposed by pump unseating and similar operations can damage these tools. That's why we guarantee O'Bannon Well Servicing Tools to be free of material and workmanship defects but we cannot guarantee that the tools will not fail.

Special oversize sucker rod sockets have been developed to handle catches with diameters too large to be fished by regular sockets. Since this requires exceptionally thin bowls, slips and slip units the risk of tool damage is high. As a result, the oversize sockets are designed as a single use tool and are not covered by this limited warranty or any other warranty.

To the extent Norris provides technical information, advice or service concerning O'Bannon Well Servicing Tools or the use of its well servicing tools, whether with or without charge, such technical assistance shall be advisory only, and Norris shall have no liability for any adverse consequences resulting from any such technical assistance.

This limited warranty does not cover any failure caused by the use of O'Bannon Well Servicing Tools beyond the recommended limits or designs published by Norris, the use of non-genuine original equipment manufacturer (OEM) products or resulting from improper storage, transportation, handling, makeup or breakout, running or pulling, operating or environmental conditions, wear, deterioration or any other misapplication, alteration, abuse, misuse or accident.

Norris will not be responsible or liable in any event for any loss of production, profits, downtime, accidents, or for any other direct, indirect, incidental, special or consequential damages arising from any cause whatsoever.

Any claim by the original purchaser or user under this limited warranty must be submitted, with support of original purchase invoice, in writing to Norris within one (1) year from the date of tender of delivery for O'Bannon Well Servicing Tools.

Limited Warranty

continued from previous page

Should a question of defectiveness of any O'Bannon Well Servicing Tool arise under this limited warranty, the issue shall be submitted to a qualified independent testing laboratory for opinion.

Prices, specifications and recommendations published by Norris are subject to change at any time, without prior notice.

NOTICE

This limited warranty is in lieu of all other warranties, expressed or implied, and of all other obligations or liabilities, contractual or otherwise, either to the original purchaser or user or to any other person, including without limitation the implied warranties of merchantability and fitness for a particular purpose which are hereby expressly disclaimed and waived.

